



Resources for Families summer 2020



HELPLINES

The CARE (Child and Adolescent Resources and Education) Line

Ph: 410.313.CARE (2273)

Email: Children@howardcountymd.gov

The CARE Line is a FREE service for families in Howard County. During COVID-19 Response and Recovery, this can also be used by any resident under 60 years old. CARE Center staff work with families to identify their needs and help find solutions, for example, finding food, mental health resources, or childcare options. CARE Line helps in multiple languages.

211 Maryland

Ph: 211

Text your Zip code to 898-211 or TXT-211 (this service is only available for Maryland Zip codes).

To search for information or chat online live with a specialist, go to: 211md.org

Anyone of any age can call 2-1-1 at any time for assistance dealing with challenges including housing, utility shutoffs, family crisis, and financial, legal, employment, and other issues. 2-1-1 is available 24 hours a day, 365 days a year in more than 180 languages. People who are deaf and hard of hearing can call through Maryland Relay (dial 7-1-1).

Grassroots 24-Hour Crisis Hotline

Ph: 410.531.6677

Provides 24-hour crisis intervention, suicide prevention, and support to individuals and families with a mental health, substance use or homelessness crisis. Grassroots is a Howard County-based non-profit, and helps in multiple languages.

Prefer to chat online? Grassroots recommends a Maryland option for youth, Monday - Friday, 4 - 9 pm help4mdyouth.org/chat

And all ages can chat 24/7 at: suicidepreventionlifeline.org/gethelp/lifelinechat.aspx

Coronavirus Information Line

Ph: 410.313.6284

Howard County Health Department answers health and medical questions related to Covid-19. Call Monday - Friday, 8 am - 5 pm

University of Maryland Medical System's Nurse Call Line

Ph: 1.888.713.0711

Free phone service available 24 hours a day/7 days a week to answer questions from the community about Covid-19.

FOOD



For more food resources, go to hclibrary.org and click "Food Access" in the red box. Or, call the library at 410.313.7750.

Grocery Money

Pandemic EBT (P-EBT)

Ph: your child's school or Maryland (P-EBT)

Hotline: 1.833.330.7328

dhs.maryland.gov/p-ebt

Provides money for food for all children who received free and reduced-price meals in the past school year, or who qualified between school closure and June 15. Households receive up to \$370.50 per eligible child. If your child received free or reduced-priced meals before June 15, you should have received this new benefit automatically by mail, or had it loaded automatically on your SNAP card, if you have one. If you need additional assistance, call the numbers above.

Supplemental Nutrition Assistance Program (SNAP)

Ph: 1.800.332.6347

dhs.maryland.gov/food-supplement-program

Provides monthly assistance to low-income families to help them purchase food. Due to COVID-19 all SNAP recipients are receiving the maximum benefit. Note: Maryland Hunger Solutions can help people apply. Call them at 866.821.5552.

Women, Infants, and Children (WIC)

Maryland WIC Hotline Ph: 1.800.242.4WIC (4942)

Howard County WIC Assistance Ph: 410.313.7510

Email: HowardWIC@howardcountymd.gov
howardcountymd.gov/Departments/Health/Women-InfantsChildren-WIC

Provides nutritional education and money for healthy foods. You may be eligible for WIC if you are pregnant or lactating, or have a child up to the age of 5, and you meet WIC income guidelines. Single fathers with children up to age of five are also eligible. Note: WIC is NOT part of Public Charge.

Free Groceries

Columbia Community Care

columbiacare.live

Facebook: Columbia Community Care (public group)

- Cradlerock Elementary School/Lake Elkhorn Middle School, 6680 Cradlerock Way, Columbia, MD 21045
- Howard High School, 8700 Old Annapolis Rd, Ellicott City, MD 21043
- Oakland Mills Middle School, 9540 Kilimanjaro Rd, Columbia, MD 21045
- Swansfield Elementary School, 5610 Cedar Ln, Columbia, MD 21044
- Wilde Lake Middle School, 10481 Cross Fox Ln, Columbia, MD 21044

Provides grab and go bags of food and other essentials, such as diapers. **Updated hours:** Monday, Tuesday, Thursday, Friday and Saturday, 10:30 am - 12:30 pm.

FIRN (Foreign-Born Information and Referral Network)

5999 Harpers Farm Rd # 200E

Columbia, MD 21044

Ph: 443.276.3166

firnonline.org

Email: Klilly@firnonline.org

Provides food items by appointment. Staff speak Spanish. Note: FIRN also provides immigration counseling and information and referrals on various topics.

Howard County Food Bank

9385 Gerwig Ln, Suite J

Columbia, MD 21046

Ph: 410.313.6185

cac-hc.org/programs-services/food-assistance

Provides pre-packaged bags of food. First-time clients need ID and proof of Howard County residency. Open Tuesday, Wednesday, and Thursday: 1 - 4 pm
Saturdays: 9 am - 12 pm.

Howard County MultiService Center Food Pantry

9900 Washington Blvd, Suite I

Laurel, MD 20723

Ph: 410.313.0220

Provides pre-packaged "grab and go" bags of food. If you cannot get to the center at these times, call for an appointment. Staff will do their best to accommodate allergy needs. Mondays and Wednesday; 12 - 4 pm.

Free Meals

Howard County Public School System

hcpss.org (click on "Food Service" in blue box).

Visit website for full addresses.

- Bushy Park Elementary School
- Cradlerock Elementary School/Lake Elkhorn Middle School
- Deep Run Elementary School
- Ducketts Lane Elementary School
- Hollifield Station Elementary School
- Howard High School
- Laurel Woods Elementary School
- Oakland Mills Middle School
- Swansfield Elementary School
- Wilde Lake Middle School

Meals also provided at these community sites:

- Bethel Christian Academy (Campus 1)
- Long Reach Village Center
- North Laurel Community Center

Provides grab & go meals for anyone age 18 and under and/or any HCPSS student, regardless of age. Participants receive two meals, breakfast and lunch, each day. On Fridays, distributions at school-based locations only will include meals for the weekend. Delivery of these meals is available: see next section.

Monday-Friday from 11:30 am - 1:30 pm

Free Food Delivery

Columbia Community Care

Ph: 443.583.4479

columbiacare.live

Email: columbiacommunitycare@gmail.com

Facebook: Columbia Community Care (public group)

Provides families in the community with food and supplies. If you are in need and cannot get to one of the 5 school sites CCC serves (Swansfield Elementary, Wilde Lake MS, Oakland Mills MS, Lake Elkhorn MS, and Howard HS), you may order home delivery through their website or by contacting them directly. Delivery will take between 7-10 days. Website and communication available in Spanish.

FISH of Howard County

Ph: 410.964.8660

fishhowardcounty.com

Provides emergency food and financial assistance to Howard County residents with legitimate needs. FISH will deliver food.

Grab & Go HoCo Meals Delivery

Ph: 443-300-8851

grabandgohoco.com

Email: omgrabandgomeals@gmail.com

Provides home delivery of HCPSS Grab & Go meals. Volunteers pick up meals (breakfast lunch) and drop it off at your door each day, Monday-Friday. Enroll via website, email or phone. Website in English and Spanish.

Neighbor Ride

Ph: 410.884.RIDE (7433)

neighborride.org

Provides food delivery to county residents in collaboration with the County Food Bank, the Office on Aging & Independence Grab & Go Meal Program, and the HCPSS Grab & Go Meal Program. To apply for help, call or use their site.



HOUSING HELP

Because of executive orders by Maryland Gov. Hogan, until the

COVID-19 State of Emergency order has been lifted:

- Landlords cannot evict residential tenants who have suffered loss of income due to COVID-19.
- Lenders cannot repossess cars, trucks, or mobile homes.
- Foreclosures on homes are prohibited for those who have suffered loss of income due to COVID-19.
- Also, a county bill prohibits the increase in rents for up to 90 days after the County's State of Emergency order is lifted.

If you are facing threats of the actions described above, or need more information, contact:

Office of Consumer Protection

Ph: 410.313.6420

howardcountymd.gov/Departments/Community-Resourcesand-Services/Office-of-Consumer-Protection

Howard County COVID-19 Rental Assistance and Eviction Prevention

Apply for assistance with up to 3 months of housing expenses. Applicants must be Howard county residents with loss of income due to Covid-related job loss, reduction in hours and/or medical illness with a qualifying income.

A household needs to have income below the following: one person \$64,723, two persons \$73,96, three persons \$83,215, four persons \$92,461, five persons \$99,858.

Apply at one of 5 providers:

- Community Action Council, cac-hr.org, 410.313.6440
- The United Way, uwcam.org, 211
- Grassroots, grassrootscrisis.org, evictionprevention@grassroots.org, 410.531.6677
- Family and Children's Services, fcsmd.org, lspeivey@fcsmd.org, 443.864.0379
- FIRN, firnonline.org, housinghelp@firnonline.org, 443.276.3166

Exceptions: If you are a housing choice voucher tenant or rent a unit in a property owned by the Howard County Housing Commission, you may be eligible for rental assistance from them (househoward.org, 443.518.7800). If you rent with Bridges to Housing Stability, you may be eligible for rental assistance from them (bridges2hs.org, 410.312.5760).

Grassroots 24-Hour Crisis Hotline

Ph: 410.531.6677

If you are experiencing a housing crisis, call this hotline.

County Resource Sheet for Mortgage Holders

tinyurl.com/ybnpcys

Includes various resources and important information about federal and state assistance. For more information, call the Office of Consumer Protection at 410.313.6420.

Affordable Rental Communities

howardcountymd.gov/Departments/Housing-and-Community-Development/I-Need-Assistance

Lists of affordable complexes by the County's Department of Housing and Community Development.



FINANCIAL COUNSELING

Making Change

Ph: 443.518.7646

Email: info@makingchangecenter.org

makingchangecenter.org

Howard County is partnering with Making Change, Inc. to provide free financial counseling to residents affected by a loss of income due to COVID-19. This includes budget preparation and contacting creditors for assistance. Please note, those receiving rental assistance are ineligible for this program.

Consumer Credit Counseling Service

Ph: 1.800.642.2227

cccsmd.org

Email: info@cccsmd.org

Provides free financial counseling and debt management services. Headquartered in Columbia.



FOR PARENTS & CAREGIVERS

Childcare Resources

Maryland State Department of Education

Ph: 410-767-0100

earlychildhood.marylandpublicschools.org

Email: earlychildhood.msde@maryland.gov

Frequently Asked Questions: tinyurl.com/y7a7olcv

Maryland's Recovery Plan for Child Care frequently asked questions covers how to find care, information on scholarships, and state plans for childcare during the Covid-19 pandemic. Call for more info.

LOCATE: Child Care

Ph: 1.877.261.0060

Special needs and/or Spanish language: 1.800.999.0120

marylandfamilynetwork.org/for-parents/locatechild-care

A free personalized resource, referral and counseling service to help parents choose quality child care to meet their needs.

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Child Care Scholarship Program

Ph: 1.866.243.8796

earlychildhood.marylandpublicschools.org/child-careproviders/child-care-scholarship-program

Provides financial assistance with the costs of child care to eligible working families in Maryland. Income limits apply.

The Parent's Guide to Howard County

www.howardcountymd.gov/parentsguide

Provides parents with information on a wide variety of local services, programs, and resources for kids from infancy through the teen years. Available online. To request a copy of the Parent's Guide, email children@howardcountymd.gov or call 410-313-2273.

Free Activities for Kids

For more options, see

hclibrary.org/community-education/covid-19-information/kids-education

Howard County Library System (HCLS)

Ph: 410.313.7750

hclibrary.org

An HCLS library card gets you access to FREE:

- Summer Reading for all ages.
- Books, audiobooks, and DVDs available via contactless pickup.
- eBooks and eAudiobooks delivered via the Libby app (and others) to your phone or tablet.
- Streaming movies and other shows via Hoopla and other services.
- Online classes for kids, teens and adults
- Reading, math, science and language tools to make learning fun

You can get a card online, at hclibrary.org under the "How Do I..." menu, or call 410.313.7750. If you need help, please call this number, or chat, or email with AskHCLS.

HCPSS Summer Enrichment Catalog

<https://www.hcpss.org/continuity-learning/summerenrichment/>

Howard County Public School System offers parents a wonderful, wide ranging list of online academic enrichment for youth of all ages, and resources for parents seeking to support their student at home. Looking to engage these resources but are facing technological challenges or just need some help? Call your child's school.

CA at Home

columbiaassociation.org/blog/ca-at-home

The Columbia Association offers a wide variety of fitness classes and creative activities that can be done from home, all for free.

Oakland Mills Online

oaklandmillsonline.com

"OMO" offers live workshops each day from 8 am to 6 pm Monday through Friday. Workshops are led by community members for social, fun learning on topics like English, Social Studies, Creative Arts, Science and more. Each day follows the same schedule. Recordings of select workshops and other learning resources are available on their website.



**HOWARD COUNTY
LIBRARY SYSTEM**
Public Education for All

